

1. Cancellation policy

Cancellation instruction according to EGBGB Annex 1 to Art. 246a § 1 para. 2 sentence 2.
Reference: BGBl. I 2013, 3642 - 3670

CANCELLATION POLICY

Right of withdrawal

You have the right to cancel this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day of the conclusion of the contract. In order to exercise your right of withdrawal, you must inform us, retreats for change GbR, Dachauer Str. 103, 80335 Munich, Tel.: + 49 (0) 178 629 4419, e-mail: hello@retreatsforchange.com, by means of a clear declaration (e.g. a letter or e-mail sent by post) of your decision to withdraw from this contract. You can use the attached model withdrawal form for this purpose, which is, however, not mandatory.

To comply with the cancellation period, it is sufficient that you send the notification of the exercise of the right of cancellation before the end of the cancellation period.

Consequences of revocation

If you withdraw from this contract, we must repay you all payments that we have received from you, including the delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days from the day on which we received the notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

If you have requested that the services begin during the withdrawal period, you must pay us a reasonable amount corresponding to the proportion of the services already provided up to the time you notify us of the exercise of the right of withdrawal in respect of this contract compared to the total scope of the services provided for in the contract.

Sample cancellation form

(If you wish to revoke the contract, please complete and return this form).

**retreats for change GbR, Dachauer Str. 103, 80335 Munich, Tel.: + 49 (0) 178 629 4419,
E-Mail: hello@retreatsforchange.com**

- I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods (*)/the provision of the following service (*)
- Ordered on (*)/received on (*)
- Name of the consumer(s)
- Address of the consumer(s)

- Signature of the consumer(s) (only in the case of notification on paper)
 - Date
- (*) *Delete as applicable.*

Option Cancellation right to lapse:

In order to extinguish the right of withdrawal, please obtain the following consents from the consumer via an unchecked checkbox in the ordering process.

- I expressly agree that the execution of the contract shall commence before the expiry of the withdrawal period.
- I am aware that my right of withdrawal expires with the start of the execution.

2. General terms and conditions

General Terms of Use (GTC) for the use of the retreats for change platform

1. General

1.1 These General Terms and Conditions of Use (hereinafter "GTC") apply to the booking of and participation in events and retreats in the subject area of spirituality, meditation, mindfulness and wellness, which are arranged via the platform of retreats for change GbR, Dachauer Str. 103, 80335 Munich (hereinafter "**retreats for change**"). The object is the use of the platform, in particular for the booking of the events and retreats offered by the client (hereinafter "**client**").

1.2 In these GTC, the following terms shall have the meanings assigned to them below:

- a) The term "client" refers to persons, in particular consumers, who visit the website of retreats for change (www.retreatsforchange.com) and book events and trips through it.
- b) The terms "online platform", "platform" and "website" describe the internet-based software solution provided by retreats for change.
- c) The term "Community Partner" describes natural or legal persons who have concluded a contract with retreats for change to use the online platform as providers of events and/or retreats in the area of spirituality, wellness, meditation, mindset and personal development ("Partner Contract").

1.3 Via the website, offered events and retreats in the subject area mentioned under 1.1. can be searched for by clients, booked and paid for directly online. The implementation of the offer takes place under the own responsibility, in the own name and for the account of the respective partner company ("community partner"). Retreats for change mainly provides the community partner with support in the clear presentation of its offer and in the processing of bookings. Retreats for change itself does not offer any services of its own and does not provide any corresponding services. Furthermore, retreats for change does not support the community partner in the fulfilment of the usage or service contract between the community partner and the clients.

1.4 In addition to the activities mentioned above, retreats for change also offers the service of coordinating insured retreats ("trips") in its own name together with the community partner. Only in this special business field retreats for change acts as the sole tour operator and explicitly indicates this to the clients on the online platform.

1.5 By booking an event, the client agrees to the GTC of the Community Partner as the provider of the respective event.

2. Scope of application

2.1 These GTC govern all legal relationships between retreats for change and the client. The GTC can be viewed, downloaded and saved on the homepage of the retreats for change website. They apply regardless of whether the client is a consumer within the meaning of § 13 BGB (German Civil Code) or an entrepreneur within the meaning of § 14 BGB. They also apply to all future transactions between retreats for change and the client, even if no express reference is made to them in individual cases. The version of the GTC valid at the time of the conclusion of the contract applies to each transaction or subsequent transaction.

Term, termination

The user contract runs for an indefinite period and can be terminated by clients at any time for any reason whatsoever.

4. Availability

No specific availability of the platform is owed. Retreats for change is free to restrict, change or completely terminate the offer.

5. Booking and payment modalities

5.1 Prices of the community partner: The prices for events and retreats stated on the platform of retreats for change are final prices and include in particular the statutory value added tax. These prices originate exclusively from the community partner. Retreats for change accepts no liability for this information.

5.2 The booking of the events takes place via the website of retreats for change. The client can submit a booking request. The booking only becomes binding after full payment of the ticket price and sending of the booking confirmation. Retreats for change acts exclusively as the representative of the community partner by confirming a booking to the client on behalf and in the name of the community partner either directly via the retreats for change platform or by e-mail. However, retreats for change accepts no liability for the receipt of an email by the user.

5.3 Payment of the price displayed on the platform for the booked offer shall be made immediately upon booking the event and can be made via the following payment methods: Credit Card, Apple Pay, Google Pay, PayPal, Bank Transfer. If the community partner becomes insolvent before the client has made use of the event offer already paid for at retreats for change, the client will only be refunded the fee by retreats for change if retreats for change has not yet forwarded the payment to the community partner. The credit risk of the community partner is therefore borne by the client.

6. Right of return and cancellation

6.1 Revocation and cancellation for booked events are governed by the agreement with the client's contractual partner, the respective community partner.

6.2 In principle, the client must assume that a booking cannot be cancelled. However, some community partners grant the client the right to cancel under certain circumstances. The cancellation conditions for the booked events vary per community partner. However, they are visible before each booking. Cancellation after the cancellation deadline is only possible with the consent of the respective community partner.

7. Liability and exclusion of liability

7.1 Participation in the events is at the participant's own risk. Retreats for change accepts no liability for psychological or physical damage suffered by clients during or in connection with the event or retreat.

7.2 The contract for participation in the events and retreats is concluded exclusively between the booking client and the offering community partner. All claims and obligations arising from this contract exist directly and exclusively between the client and the community partner. In this respect, Retreats for change accepts no liability in the event that the community partner has not accepted bookings or has not entered them into its booking system. Retreats for change is not liable for the quality or implementation of the events. Responsibility for the design

and website content of the respective events and retreats lies with the respective community partner offering the event via the platform.

7.3 Retreats for change is not liable for trips offered via the platform by community partners.

7.4 Retreats for change shall be liable without limitation for damage caused intentionally or by gross negligence, for intentional or negligent injury to life, body and health.

Furthermore, retreats for change is only liable for negligently caused damage in the event of a breach of an obligation that is essential for the proper fulfilment of the contract and on the fulfilment of which users may regularly rely. In this case, the amount of liability is limited to the foreseeable damage typical for the contract.

(4) Liability according to the regulations of the Product Liability Act (ProdHaftG) remains unaffected. The limitations of liability also apply in favour of the organs, employees and vicarious agents of retreats for change.

8. Right of withdrawal for consumers

Cancellation policy

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 - Ordered on (*)/received on (*)
 - Name of the consumer(s)
 - Address of the consumer(s)
 - Signature of the consumer(s) (only in the case of notification on paper)
 - Date
- (*) Delete as applicable.
-

8.2 If the client is a company, the right of withdrawal is excluded.

9. Data protection

9.1 The client expressly agrees to the electronic data processing of his personal data within the framework of the following regulations. Client data shall be treated with absolute confidentiality. The client's data provided will be used exclusively for the needs-based preparation of personal offers and consultations as well as for purposes of the client's own market research and contract fulfilment. The data will not be passed on to third parties.

9.2 The separate data protection regulations on our homepage under the following link apply: <https://www.retreatsforchange.com/en/datenschutzerklärung>

10. European Dispute Resolution

10.1 We refer to the online dispute resolution pursuant to Art. 14 (1) ODR Regulation: The European Commission provides a platform for online dispute resolution (OS), which you can find at <https://ec.europa.eu/consumers/odr>. Here you can enter into the out-of-court settlement of consumer disputes arising from online contracts.

10.2 We are not willing or obliged to participate in a dispute resolution procedure before a consumer arbitration board.

11. Copyright and use

All copyrights to the content of the events and retreats belong to the respective community partner. Clients undertake to respect all copyright provisions and restrictions of use of the events and retreats.

12. Amendment of the terms of use

12.1 Retreats for change reserves the right to change the terms of these Terms of Use at any time and to subject the use of the Marketplace to new or further contractual terms.

12.2 The amended terms and conditions shall be sent to the user by e-mail with six weeks' notice before they come into force.

12.3 They become effective if the user does not expressly object to the changes before the respective date of entry into force. When sending the amended terms and conditions, retreats for change will separately inform the user of the possibility to object and the consequences of

failing to do so. In the event that the user objects to the changes, retreats for change is entitled to terminate or cancel the possibility of use.

13. Final provisions

13.1 Declarations shall be deemed to have been received if they have been sent to the last known address or e-mail address.

13.2 The law of the Federal Republic of Germany shall apply to the exclusion of the conflict of laws provisions of private international law and to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods. If you are a natural person who concludes the legal transaction for purposes which can predominantly be attributed neither to your commercial nor to your independent professional activity, this choice of law shall only apply insofar as the protection granted to you is not thereby withdrawn by mandatory provisions of the state in which you have your habitual residence.

13.3 If you do not have a general place of jurisdiction in Germany or in another EU member state, or if you are a merchant or a legal entity under public law, or if you have moved your permanent place of residence abroad after these GTC have become effective, or if your place of residence or usual place of abode is not known at the time the action is brought, the exclusive place of jurisdiction for all disputes arising from this contract is the registered office of retreats for change.

13.4 Should individual provisions of this contract be wholly or partially invalid or unenforceable or contain loopholes, this shall not affect the validity of the remaining provisions of this contract. In place of the invalid, unenforceable or missing provisions, such valid and enforceable provision shall be deemed to be agreed between the contracting parties as the contracting parties would have agreed, taking into account the economic purpose of this contract, if they had been aware of the invalidity, unenforceability or absence of the relevant provision at the time of conclusion of the contract. The contracting parties are obliged to confirm such a provision in the form provided.